

VENICE IMMERSIVE ACCREDITATION HOLDERS BOOKING GUIDELINES

LA BIENNALE DI VENEZIA

PRESS / INDUSTRY / FILM DELEGATION /
IMMERSIVE PASS HOLDERS
BOOK IMMERSIVE EXPERIENCES - VENICE IMMERSIVE

BOOK HERE THE VENICE IMMERSIVE EXPERIENCES

BOOK HERE THE FILM SCREENINGS

BOOKING GUIDE

02 September 2026
Click to view other possible dates

Search by Title, Director, Section

RESET FILTERS

Click on «BOOK», to pick the seat for the event you are requiring.

TITLE 1
SECTION
On 02/09/2026
-Choose-

BOOK

FIG. 1

LA BIENNALE DI VENEZIA

TITLE 1
SECTION
on 02/09/2026 at 14:20
VENEZIA (VE)
ITALY

« BACK TO BOOKINGS

Posto unico

1

« BACK

NEXT »

FIG. 2

LA BIENNALE DI VENEZIA

My cart

14:34 Time left to complete the reservation.
Reservation must be carried out before 14:31 Italian time,
on 31-07-2026, otherwise it will be cancelled.

TITLE 2
Wednesday September 02, 2026 at 11:55
Fondazione La Biennale di Venezia

Description

☐ Posto unico Ingresso
Booking (Pass holder code WBD30PWDBX).

Total amount 1 booking

Ticket collection:
Download your ticket in digital format

BOOK

ADD MORE RESERVATIONS

EMPTY CART

FIG. 3

To book the immersive experiences of the 83rd Venice International Film Festival connect to the Vivaticket platform:

<https://biennalecinemaimmersive-pressindustryvivaticket.it/en>

entering the **email address** used to register your accreditation and the **Accreditation Code**.

Access to the platform is permitted only to pass holders who have completed the payment procedure for the accreditation.

WHEN TO BOOK

Starting from **Thursday 27th August at 2.00 pm CET**, it will be possible to **book the Venice Immersive experiences of September 2nd, 3rd and 4th**. Afterwards, new reservation sessions will open according to the following schedule:

Thursday, August 27th at 2.00 pm	September 2nd September 3rd September 4th
Saturday, August 29th at 2.00 pm	September 5th September 6th September 7th
Monday, August 31st at 11.00 am	September 8th September 9th September 10th
Friday, September 4th at 6.45 am	September 11th September 12th

GENERAL RULES

- When reservations open, **placement in the virtual waiting room is random**. The time at which you join the waiting room does not provide any advantage in accessing the booking platform.
- The **2-Days and 5-Days Venice Immersive accreditation** allows the booking of experiences available in the **time frame selected during the purchasing process only**.
- It is possible to book **one slot** for each immersive experience.
- The system **does not allow reservations for multiple experiences in the same time slot**: once you add a title to your cart, any overlapping experience will automatically disappear from view.
- The **cancellation of the reservation** will be possible at the latest **10 minutes** before the beginning of the immersive experience.
- With **3 missed and not cancelled reservations** you will be automatically placed on the **black list for 24 hours (3 no-shows = black list)**: no further reservations can be made during this time frame.
- Please, check the **last minute availability for any free slot** in the **10 minutes** before the start of the immersive experience.
- In case of last-minute availability, **RUSH LINE** access might be permitted according to the arrival time and to the instructions given by the venue supervisor.

HOW TO BOOK AN IMMERSIVE EXPERIENCE

In the homepage of the reserved area

<https://biennalecinemaimmersive-pressindustryvivaticket.it/en>

it is possible to find the immersive experience of interest using the **filter by date** or the field **Search by Title, Director, Section**. **FIG.1**

1. Select the **date** by clicking on the corresponding day (desktop version) or by selecting it from the drop-down menu (mobile version).
2. Find the title of your interest, select the **time** via the drop-down menu, then click Book.
3. To confirm and move forward, click the Next button. **FIG. 2**

THE CART IS VALID FOR 20 MINUTES.

Click on the **Book** button at the bottom of the page to confirm the booking or click on **Add more reservations** and restart the procedure from point 1 to add other reservations to the cart.

To delete a reservation in the cart, tick the relevant title and click on **Delete** at the bottom of the page. **FIG. 3**

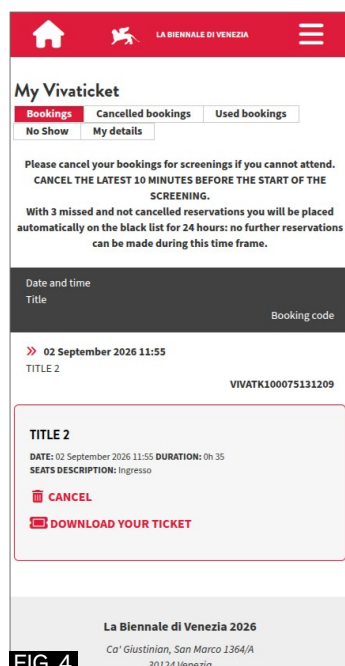


FIG. 4

Once a cart is confirmed, the CONFIRMED RESERVATION page will be displayed. From here it is possible to:

- Download your ticket
- Make new reservations by clicking on Back to bookings (menu at the top left in the mobile version)
- Consult the booking history by clicking on Back to My Vivaticket (icon at the top right in the mobile version)

WHERE TO FIND THE RESERVATION

In the reserved area click on the **My Vivaticket** button at the top right to view Bookings, Cancelled Bookings, Used Bookings and No Shows (experiences booked but not attended).

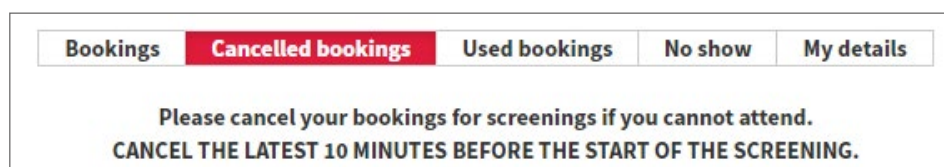


CANCELLATION OF THE RESERVATION

The **cancellation of the reservation** is possible at the latest **10 minutes** before the beginning of the immersive experience.

In the **MyVivaticket** section, open the title to be cancelled listed in the tab Bookings using the red arrows >> and click on CANCEL next to the title. **FIG. 4**

Cancelled reservations will appear in the Cancelled bookings tab.



BLACKLIST WARNING

With **3 missed and not cancelled reservations** you will be automatically placed on the **blacklist for 24 hours (3 no-shows = blacklist)**: no further reservations can be made during this time frame.

ACCESS TO THE VENUE

Entrance to the Venice Immersive Island (Isola del Lazzaretto Vecchio) is allowed only upon showing your **accreditation badge**.

It is necessary to arrive at the gates of the Festival areas **well in advance** to access the security checkpoints and **to reach the place 10 minutes** before the beginning of the immersive experience.

TECHNICAL ASSISTANCE

For technical assistance, please visit the page below:

<https://biennalecinema.vivaticket.it/it/assistenza>

For technical assistance or information, please call or write to:

+39 041 8629029

callcenter@labiennale.org

The service is available:

August 27th – 30th 2.00 pm – 9.00 pm

August 31st – September 2nd 10.00 am – 9.00 pm

September 3rd – 12th 7.00 am – 10.00 pm